

## Web Portal

HSHS has created a dedicated web portal that includes frequently asked questions, unemployment contact information, benefits information, and much more. To access the portal, please use the web address below and enter the username and password provided:

<https://benefits.hshs.org/closure>

Username: hshs

Password: 1234

## Updating Personal Information

While on furlough or following the end of your employment, please reach out to the HSHS HR Service Center with any changes to your personal information. If you have changes to your personal information while you are still actively working, log in to Workday and make any updates to your profile (i.e., home address, phone number, personal email address).

[MyHR@hshs.org](mailto:MyHR@hshs.org)

1-855-394-4747 Option 3

[www.myworkday.com/hshs](http://www.myworkday.com/hshs)

## Insurance Continuation

While on furlough, normal benefit premiums will be deducted from your paychecks. Following the end of your employment, benefit continuation will be available in conjunction with both the severance package (for eligible colleagues who elect severance) as well as through the normal benefit continuation process. Following the end of your employment, for questions about insurance continuation elections or payments, contact Tri-Star Systems.

1-800-727-0182, option 2

[billing@tri-starsystems.com](mailto:billing@tri-starsystems.com)

[www.tri-starsystems.com](http://www.tri-starsystems.com) (select Participant Login)

## Employee Assistance Program (EAP)

The Employee Assistance Program (EAP) provides you and your eligible dependents with support to manage the stress and challenges of life. The program is available to all HSHS colleagues without enrollment, and there is no cost to you.

ComPsych

1-877-327-7429

[www.guidanceresources.com](http://www.guidanceresources.com)

Organization Web ID = HSHS4U

## Social Security Administration Office/Medicare Coverage

If you are over the age of 65 (or turning 65 in the next three months) and are not actively receiving benefits from Social Security, we encourage you to sign up for Medicare through Social Security. You can either sign up for Medicare online by visiting [medicare.gov](http://medicare.gov) or by contacting your local Social Security Administration Office. To find locations near you, visit [ssa.gov](http://ssa.gov).

## Unemployment

For questions regarding unemployment benefits and the application process, contact the state's employment office. Remote workers residing outside of Wisconsin should contact your state's unemployment office.

Wisconsin Department of Workforce Development

1-608-266-3131

<https://dwd.wisconsin.gov/ui/>