



ONLINE MEMBER TOOLS

Administered by Health Choices

As a covered member with HSHS, you have access to secure, convenient online tools to help you manage your benefits, find a provider in your network, and take care of your health.

www.live360healthplan.com

PROVIDER FINDER

To find a doctor, specialist, hospital, or other providers that are covered by your HSHS Healthy Plan, **use the Find a Provider tool by clicking the link on the HSHS Colleagues tab at www.live360healthplan.com**. You will need to enter your group number which is printed on the front of your ID card, or find it on the HSHS benefits website. The search results only show providers who are covered by your plan.

MEMBER PORTAL

My eLink is a convenient, secure web portal offering online access to your personal health plan information 24/7. **To access My eLink, click on the link located on the HSHS Colleagues tab at www.live360healthplan.com** to register and create your personal login.

Log in to My eLink anytime to:

- Check on claims
- View and print EOB (Explanation of Benefits)
- Submit questions about your coverage or plan benefits
- Print and request I.D. cards
- Find a provider
- Review your coverage and benefits
- View referrals and authorizations
- Download forms

CONTACT US

Questions? Call us toll-free at 833-728-0538 or email live360HealthPlan@mahealthcare.com.

